



Department of Veterans Affairs Employee Education System

and

The Office of Care Coordination

present

COURSE NO. 06.ST.CC.JANCONF.A

Care Coordination & the Caregiver Forum

January 25–27, 2006

Place: Natcher Conference Center
National Institutes of Health
Building 45, Center Drive
9000 Rockville Pike
Bethesda, MD 20815
Telephone: 301-496-9966

Purpose: Caregiving in the home is vital to the future of healthcare. Chronic care occurs in the home and the caregiver is a critical component. Healthcare systems currently provide no systematic supports for caregivers' important work. If steps are not taken to change this, healthcare delivery will suffer. This conference will explore the caregiver role and how Veterans Health Administration (VHA) health systems may serve as a model to support care coordination at the patient, caregiver, clinician and health care organization levels. By identifying caregiver needs and providing support, patients will be able to be maintained in their preferred site of care. The conference will offer strategies to impact positive patient outcomes by promoting patient and family-centered care via support for caregivers. Methods to accomplish this will be explored, such as leveraging resources via stronger partnerships among federal and local agencies, and increasing awareness of senior leaders and policy makers on the role of the caregiver.

Outcome Objectives:

At the conclusion of this conference, participants will be able to:

1. identify caregivers' contributions in support of patient care
2. describe the results of the assessment of caregivers' needs
3. identify the impact of caregiver support on patient health outcomes
4. describe the impact of being a caregiver as public health and social issues
5. apply different technological strategies to promote patient and caregiver self-management
6. identify VA and community resources to support patients, clinicians and caregivers

Target Audience:

- VHA staff at the VA Central Office (VACO), Veterans Integrated Service Network (VISN), VA Medical Center (VAMC) levels who will impact the development of effective VISN and VAMC care coordination programs.
- Staff from Congressional offices, Veterans Service Organizations and representatives from other federal agencies and caregiver organizations in the community
- VISN and VAMC senior leaders
- Program Managers from other VACO Strategic Health Care Groups
- Program Managers, Care Coordinators, or other clinical staff providing education and support to veterans and caregivers

Accreditation/ Approval:**Accreditation Council for Continuing Medical Education (ACCME)**

The VA Employee Education System is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

American Nurses Credentialing Center (ANCC)

VA Employee Education System is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

**Continuing
Education Credit:****Accreditation Council for Continuing Medical Education (ACCME)**

The VA Employee Education System designates this educational activity for a maximum of 17.0 hours in category 1 credit towards the American Medical Association Physician's Recognition Award. Each physician should claim only those hours of credit that he/she actually spent in the educational activity.

American College of Healthcare Executives (ACHE)

VA Employee Education System is authorized to award 17.0 hours of pre-approved Category II (non-ACHE) continuing education credit for this program toward advancement, or recertification in the American College of Healthcare Executives. Participants in this program wishing to have the continuing education hours applied toward Category II credit should list their attendance when applying for advancement or recertification in ACHE.

American Nurses Credentialing Center (ANCC)

VA Employee Education System designates this educational activity for 20.4 contact hours in continuing nursing education.

Association of Social Work Boards (ASWB)

VA Employee Education System, Provider Number 1040, is approved as a provider for social work continuing education by the Association of Social Work Boards (ASWB), (1-800-225-6880) through the Approved Continuing Education (ACE) program. VA Employee Education System maintains responsibility for the program. Social workers will receive 17.0 continuing education clock hours in participating in this course.

The Employee Education System maintains responsibility for the program. A certificate of attendance will be awarded to participants and accreditation records will be on file at the Employee Education System. In order to receive a certificate from EES, participants must sign in at the beginning of this activity, complete an evaluation, attend 100% of the program, and pick up their own certificate at the conclusion of the program (certificates will not be mailed). EES cannot issue certificates for less than 100% participation as required by accrediting body regulations.

**Report of
Training:**

It is the program participant's responsibility to ensure that this training is documented in the appropriate location according to his/her locally prescribed process.

Program Schedule**Wednesday, January 25, 2006**

7:00 a.m.	Registration	<i>EES Staff</i>
8:00	Welcoming Remarks & Conference Overview	<i>Adam Darkins</i>
8:15	Keynote Address (Bill Feely – Back-up presenter)	<i>Secretary Nicholson (invited) – TBD</i>
9:00	State of the Union	<i>Adam Darkins Nancy Campbell</i>
10:00	Break	
10:30	<u>Pressing Imperatives in the Caregiver Agenda</u> <ul style="list-style-type: none">- The Urgent Need of Caregiver Support- Shifting Costs of Caregiving- The Health Effects of Caregiving- The Effects of Natural Disaster on Caregiving	<i>Carol Levine Peter Arno John Crews Wendy Hepker</i>
11:45	Lunch (on your own)	
12:45 p.m.	Evidence-Based Practice for Caregiver Agenda	<i>David Abrams Joe Francis</i>
1:45	National Status on Caregiver Assessment Initiatives	<i>Lynn Feinberg</i>
2:05	Caregiver Assessment Initiatives Results	<i>Laural Opalinski Traylor Bonnie Wakefield</i>
3:00	Break	
3:30	Links Among Caregiver Support	<i>Rick Greene</i>
4:00	Caregiver Perspectives	<i>Connie Walker</i>
4:45 p.m.	Adjourn/Evaluations	

Thursday, January 26, 2006

8:00 a.m.	Overview of the Day/Announcements	<i>Adam Darkins</i>
8:05	Caregiver Support in the Chronic Care Model	<i>Madhu Agarwal</i>
8:45	Panel: PCS Initiatives <u>Videos and Panel Responses:</u> Mental Health Polytrauma Frail Elderly in the Community	<u><i>Mental Health:</i></u> <i>Antonette Zeiss</i> <u><i>Geriatrics:</i></u> <i>Tom Edes</i> <i>(James Burris, back-up)</i> <u><i>Office of Seamless Transition:</i></u> <i>John Brown</i> <u><i>Polytrauma</i></u> <i>Barbara Sigford</i>
10:30	Discussion of Desired Conference Outcomes/Products	<i>Adam Darkins</i> <i>Nancy Campbell</i>
10:45	Break	

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11:00 a.m.

Breakout Sessions 1-6

***Product #1: Interagency
Workshop on the Science &
Practice of Informal Caregiving***

Identify strategic caregiving practice research directions as well as possibilities for future collaboration among the VA Patient Care Services, VA Office of Research & Development, the NIH Institutes, and other Federal Agencies.

Co-Champions:

*Linda Harris
Pauline Sieverding*

***Product #2: Connecting Caregiver
Assessments to Outcomes***

Development of the next steps in utilizing existing data sources to connect the presence, needs and support of caregivers to patient resource utilization and clinical outcomes

Co-Champions:

*Nancy Campbell
Bonnie Wakefield
Robyn Gerdes*

***Product #3: Caregivers
Curriculum Development***

Identification of content and content experts for an on-line staff education program on the Caregiver Role and Shared Decision-making

Co-Champions:

*Rita Kobb
Robert Lodge*

***Product #4: National Caregiver
Assessment and Data Collection***

Development of national, systematic process to assess caregivers, code and capture workload and collect data on patient and caregiver outcomes that is useful to clinicians, administrators and policy makers

Co-Champion:

*Laurel Opalinski
Traylor*

***Product #5: Clinical Guidelines
for Referring Caregivers to
Resources***

Formulation of guidelines to assist the treatment team, patients and caregivers in identifying individual and instructional impediments to access of VHA and community resources and in evaluating and choosing needed services and resources

Co-Champions:

*Rose Mary Pries
Carla Anderson
Jeff Lowe*

***Product #6: National Caregiver
Awareness Campaign***

Development of a national campaign to increase awareness of caregiver issues

Co-Champions:

*Adam Darkins
Bill Feeley*

12:00 noon	Lunch (on your own)	
1:00 p.m.	Continuation of AM Breakouts Products #1-6	
2:15	Break	
2:45	Report from Breakouts	
4:30	Adjourn/Evaluations	
5:00 – 6:00 p.m.	Poster Session – Authors will stand by posters to answer questions	<i>Atrium</i>

Friday, January 27, 2006


8:00 a.m.	Overview of the Day/Announcements	<i>Adam Darkins</i>
8:15	The Emerging Agenda and Walking the Walk and Talking the Talk	<i>Bill Feeley</i>
8:45	Caregiver Support in Voluntary Services	<i>Laura Balun</i>

9:15 a.m.	Break	
9:45	<i>National Caregiver Support Networks: Can it Happen?</i>	♦ <i>Leonard Newby - TBD</i>
10:15	What's in the Legislative Agenda?	<i>Gail Hunt</i>
10:45	Open Facilitated Discussion: Caregiver Network Support	♦ <i>VSO's - TBD Laura Balun Adam Darkins Bill Feeley Gail Hunt Lenard Newby</i>
11:30	Concluding Remarks	<i>Nancy Campbell Adam Darkins Patricia Ryan</i>
11:45	Evaluations and Close	
12:00 p.m.	Adjourn	

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Faculty and Planning Committee

- + David B. Abrams, PhD
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* Denotes planning committee

+ Denotes faculty

◆ Faculty not confirmed

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**Application
Procedure:** Participants should complete a Department of Veterans Affairs,
Employee Education System registration form and forward to the
Employee Education System, St. Louis Employee Education
Resource Center (14B-JB), #1 Jefferson Barracks Drive, Building 2,
St. Louis, MO, 63125, fax to (314) 894-6506, or email to
Cheri.Phillips@LRN.va.gov.

Deadline Date: Completed applications are due at the St. Louis Employee Education
Resource Center, on or before January 11, 2006. Information on
participation may be obtained from Linda Truman, Project Manager,
St. Louis Employee Education Resource Center, #1 Jefferson
Barracks Drive, St. Louis, MO 63125, phone 314-894-6648 x6-5736.

Cancellation Policy: Those individuals who have been accepted to attend and need to
cancel should notify the St. Louis Employee Education Resource
Center, by phone at least two weeks prior to the program at 314-894-
6648 x6-3822.

***The Rehabilitation
Act of 1973, as
amended:***

The Employee Education System wishes to ensure no individual with a disability is excluded, denied services, segregated or otherwise treated differently from other individuals participating in its educational activities, because of the absence of auxiliary aids and services. If you require any special arrangements to attend and fully participate in this educational workshop, please contact Linda Truman, phone 314-894-6648 x6-5742, or e-mail Linda.Truman@lrn.va.gov.

Disclosure(s)

The VA Employee Education System (EES) must insure balance, independence, objectivity, and scientific rigor in all its individually sponsored or jointly EES sponsored educational activities. All prospective faculty & planning committee members participating in an EES activity must disclose any relevant financial interest or other relationship with: (a) the manufacturer(s) of any commercial product(s) and/or provider(s) of commercial services discussed in an educational presentation, and (b) any commercial supporters of the activity. Relevant financial interest or other relationship includes but is not limited to such things as personal receipt of grants or research support, employee or consultant status, stock holder, member of speakers' bureau, within the prior 12 months. EES is responsible for collecting such information from prospective planners and faculty, evaluating the disclosed information to determine if a conflict of interest is present and, if a conflict of interest is present, to resolve such conflict. Information regarding such disclosures and the resolution of the conflicts for planners and faculty shall be provided to activity participants. When an unlabeled use of a commercial product or an investigational use not yet approved by the FDA for any purpose is discussed during an educational activity, EES shall require the speaker to disclose that the product is not labeled for the use under discussion or that the product is still investigational.

Each faculty and planning committee member, with the exception of one printed below, reported having no financial relationships or interests with any commercial topics that are discussed in this activity. This activity includes no discussion of uses of FDA regulated drugs or medical devices which are experimental or off-label.

Thomas Edes

Board of Directors.....National Alliance for Caregiving

Please Note: The planning committee has determined that Thomas Edes' presentation in non-biased and consistent with the best available evidence.
